

At ACREFIELD Surgery		1	2	3	4	5
<i>Percentage satisfaction / approval</i>	Question	Ratings...				
94.00%	Accessibility of the practice?	3	4	5	5	5
90.57%	Ability to get through to practice by telephone?	3	5	5	5	5
85.14%	Speed in which the telephone was answered?	1	4	4	4	5
92.86%	How helpful are the Receptionists?	4	5	5	5	5
90.00%	How satisfied were you with the information received?	2	5	5	4	5
87.43%	Opening Hours of the Practice?		5	5	2	5
84.29%	Choice of Appointment Times?	3	5	5	3	5
87.43%	Being able to speak to a Doctor or Nurse on the phone?	5	5	5	5	5
82.00%	Waiting times once you arrive at surgery for appt?	1	4	4	4	5
90.57%	Quality of care by Nurse during consultation?	5	5	5	3	5
95.43%	Quality of care by Doctor during consultation?	5	5	5	5	5
91.14%	Quality of services provided by the surgery?	5	5	5	5	5
86.00%	How well are your queries dealt with?	5	5	5	4	5
84.86%	How well are your clinical queries dealt with?	5	4	4	4	5